GALIH WICAKSONO BAYUAJI

085176712629 | galwic29@gmail.com | bit.ly/linkedingalwic I Karawang, 41371

Senior IT Specialist with extensive experience in leveraging Celoxis/Trello and implementing Scrum/Agile methodologies to drive successful IT projects. Adept at overseeing the development and implementation of IT solutions while ensuring alignment with business objectives and industry best practices. Proven track record in leading cross-functional teams, resolving complex technical issues, and optimizing project workflows for enhanced efficiency and productivity. Skilled in translating technical concepts to non-technical stakeholders, fostering effective communication, and delivering projects within stringent timelines and budget constraints.

Professional Experience

PT. JATI PIRANTI SOLUTION – Jakarta   **Jan 2025 – Present**

PT Jati Piranti Soulsution, we have a mission to be a company's business partner in developing business through transformation in the field of technology..

Project Manager at Best Denki Singapore - Mobile App

- Define project scope, goals, and deliverables in collaboration with stakeholders.
- Lead and motivate project teams, including developers, designers, and analysts.
- Monitor project progress and make adjustments as necessary.
- Identify potential project risks and develop mitigation strategies.
- Ensure the dashboard meets quality standards and functional requirements.
- Communicate effectively with stakeholders to gather requirements and feedback.
- Conduct post-project evaluations to identify areas for improvement.

Project Manager at Best Denki Indonesia- Mobile App

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- Lead and motivate project teams, including developers, designers, and analysts.
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- Ensure the dashboard meets quality standards and functional requirements.
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- Conduct post-project evaluations to identify areas for improvement.

PT. SANSKARA SANJAYA ABADI – Jakarta   **Nov 2023 – Jan 2025**

PT Sanskara Sanjaya Abadi, an Indonesian company, which is engaged in OUTSOURCING (IT professional & General Services) and Digital Technology Development.

Project Manager at PT Toyota Motor Manufacturing Indonesia - Henkaten Dashboard

- Define project scope, goals, and deliverables in collaboration with stakeholders.
- Lead and motivate project teams, including developers, designers, and analysts.
- Monitor project progress and make adjustments as necessary.
- Identify potential project risks and develop mitigation strategies.
- Ensure the dashboard meets quality standards and functional requirements.
- Communicate effectively with stakeholders to gather requirements and feedback.
- Conduct post-project evaluations to identify areas for improvement.

Project Manager of Fiscal Projection Dashboard for Kabinet Indonesia 2024-2029

- Define project scope, goals, and deliverables in collaboration with stakeholders.
- Lead and motivate project teams, including developers, designers, and analysts.
- Monitor project progress and make adjustments as necessary.
- Identify potential project risks and develop mitigation strategies.
- Ensure the dashboard meets quality standards and functional requirements.
- Communicate effectively with stakeholders to gather requirements and feedback.
- Conduct post-project evaluations to identify areas for improvement.

Project Manager at PT Astra International - Toyota Sales Operation

- Conduct thorough analysis of project requirements, objectives, and constraints related to MuleSoft integration.
- Establish clear communication channels with stakeholders including clients, development teams, vendors, and end-users.
- Identify resource requirements including personnel, tools, and technologies specific to MuleSoft integration projects.
- Allocate resources efficiently to tasks and monitor resource utilization throughout the project lifecycle.
- Anticipate and resolve resource constraints or conflicts to ensure smooth project execution.
- Monitor and evaluate risk factors throughout the project lifecycle, taking proactive measures to minimize their impact.
- Monitor project progress, track milestones, and ensure adherence to timelines
- Ensure all project documentation is organized, up-to-date, and accessible to relevant stakeholders.

PT. RAGAM SOLUSI INDONESIA – Jakarta   **Feb 2021 – Nov 2023**
PT Ragam Solusi Indonesia focuses on providing cost-effective IT services and products.

Technical Leader

- Accomplished improved team efficiency by 25% as measured by project completion rates, by providing clear guidance, regular feedback, and fostering a collaborative work environment.

- Achieved a 20% reduction in technical issues as measured by downtime and error reports, by implementing proactive maintenance, conducting thorough system checks, and offering comprehensive technical training.

- Successfully enhanced team collaboration as measured by feedback from team members and project outcomes, by organizing regular team-building activities and promoting open communication channels.

- Led the timely completion of critical projects as measured by adherence to project timelines and milestones, by developing and enforcing efficient project management strategies and prioritizing tasks effectively.

- Contributed to a 15% increase in client satisfaction as measured by client feedback and retention rates, by ensuring the delivery of high-quality solutions, addressing client concerns promptly, and maintaining strong client relationships.

PT IMORA MOTOR – Bogor   **Apr 2016 – Feb 2021**
PT Imora Motor is an ATPM car dealer that sells Honda products.

IT Staff

- Accomplished a 20% reduction in average response time to IT issues as measured by ticket resolution metrics, by providing timely and effective technical assistance, utilizing remote support tools, and maintaining a comprehensive knowledge base.
- Successfully ensured a 15% increase in user satisfaction as measured by feedback surveys and user ratings, by offering friendly and informative customer service, actively listening to user concerns, and providing clear and simple solutions.
- Contributed to a 25% improvement in overall system performance as measured by system uptime and performance monitoring tools, by conducting regular system maintenance, implementing performance optimization techniques, and addressing potential system bottlenecks.
- Facilitated smooth software and hardware installations as measured by installation success rates and user feedback, by providing comprehensive installation guidance, conducting thorough compatibility checks, and ensuring proper configuration setup.
- Ensured data security and privacy compliance as measured by adherence to data protection standards and regulatory requirements, by implementing robust security measures, conducting regular data backups, and

providing user training on data security best practices.

PT TATA BISNIS SOLUSI – Jakarta   **Dec 2014 – Jan 2016**
PT Tata Bisnis Solusi a company engaged in document management system services.

Project Manager

- Accomplished a 20% increase in project delivery efficiency as measured by project timelines and milestones, by developing detailed project plans, delegating tasks effectively, and facilitating regular progress updates.
- Successfully ensured adherence to project budgets as measured by financial reports and budgetary compliance, by monitoring project expenses closely, identifying cost-saving opportunities, and maintaining transparent communication with stakeholders.
- Contributed to a 15% improvement in team collaboration as measured by team feedback and project outcomes, by fostering open communication, encouraging teamwork, and mediating conflicts effectively.
- Led the successful completion of two major projects as measured by client satisfaction and project success metrics, by coordinating cross-functional teams, managing project risks, and ensuring the alignment of project deliverables with client expectations.
- Ensured effective stakeholder communication and management as measured by stakeholder feedback and engagement levels, by providing regular project updates, addressing stakeholder concerns promptly, and fostering strong relationships with key stakeholders.

Academy

- **S1 Sistem Informasi - UNIVERSITAS Bina Nusantara** – Jakarta   **Jul 2006 – Apr 2011**

Project

Project Manager of Digital Henkaten Dashboard of PT Toyota Motor Manufacturing Ind	Jul 2024 - Present
Project Manager of Fiscal Projection Dashboard for Kabinet Indonesia 20224-2029	Jun 2024 - Jul 2024
Project Manager of PT. Astra International Tbk - Toyota Sales Operation	Nov 2023 - Jun 2024
Project Manager of Kementerian Komunikasi dan Informatika Republik Indonesia	Jul 2021 – Dec 2023
Project Manager of Komisi Pemilihan Umum (KPU)	Jan 2023 – Mar 2023
Project Manager of SKK Migas Sumbagsel	Jul 2022 – Dec 2022
Project Manager of PLNSC	Feb 2021 – Dec 2021
Data Analyst of Honda Imora Sentul	Apr 2020 – Feb 2021

Training

Database Design With Microsoft SQL - Binus Center, Jakarta	June, 2008
Basic Penetration Testing & Ethical Hacking – Taalenta	Jan, 2023
Data Analyst Batch 13 – MySkill	Nov, 2023
Product & Project Manager - MySkill	Sept, 2024

Skill

Hard Skill

- Agile Methodologies (Scrum)
- Software Development Life Cycle (SDLC)
- Requirements Analysis and Management
- Software Testing and Quality Assurance
- Version Control (Git, SVN, etc.)
- Technical Documentation
- Software Configuration Management
- Risk Assessment and Mitigation in Software Development

Soft Skill

- Team Collaboration and Leadership
- Communication and Interpersonal Skills
- Problem-solving and Critical Thinking
- Adaptability and Flexibility in a Dynamic Environment
- Attention to Detail and Analytical Thinking
- Time Management and Prioritization
- Conflict Resolution and Team Mediation
- Client Relationship Management
- Creative Thinking and Innovation
- Decision-making and Strategic Planning

Software

- Trello
- Gitlab
- Celoxis
- MsOffice

Award

- Best Employee of The Year 2020 - PT Imora Motor